



4.4 PA – Praesideo Praesideo Service Training

Technical Training Praesideo

Content	<ul style="list-style-type: none"> ▪ Preventive maintenance ▪ Problems at an installation ▪ Fault events and indications ▪ Firmware download recovery ▪ PC to NCO connection ▪ HyperTerminal ▪ Software version related problems ▪ Praesideo warranty & repair
Target Audience	Installers, Service technicians, Product managers, commissioning and support engineers
Purpose	<p>After the training the trainees should:</p> <ul style="list-style-type: none"> ▪ Be able to apply service on a Praesideo system ▪ Be able to diagnose if a unit is faulty ▪ Be able to solve application / installation related problems ▪ Be able to recover a download failed unit ▪ Be able to recover TCP/IP settings with HyperTerminal
Prerequisites	Praesideo product training
Learning Methods	PowerPoint presentations, hands-on training, demonstration and training material (handouts)
No. of participants	min. 5 max. 12 (Max. 2 persons per company if training is fully booked)
Instructor	Dave Rutjens
Duration	1 Day
Location	Bosch Security Systems, Kapittelweg 10, 4827 HG Breda, Netherlands
Remarks	<ul style="list-style-type: none"> ▪ The training ends at +/- 15.00 (depending on questions and requests)
Price	€ 100 excl BTW incl. lunch