



#### 4.4 PA – Praesideo Praesideo Service Training

##### Technical Training Praesideo

<b>Content</b>	<ul style="list-style-type: none"> <li>▪ Preventive maintenance</li> <li>▪ Spare parts</li> <li>▪ Problems at an installation</li> <li>▪ Fault events and indications</li> <li>▪ System stability</li> <li>▪ Most common problems</li> <li>▪ Firmware download recovery</li> <li>▪ PC to NCO connection</li> <li>▪ HyperTerminal</li> <li>▪ Software version related problems</li> <li>▪ Praesideo Service manual</li> <li>▪ Praesideo repair</li> </ul>
<b>Target Audience</b>	Installers, Service technicians, Product managers, commissioning and support engineers
<b>Purpose</b>	<p>After the training the trainees should:</p> <ul style="list-style-type: none"> <li>▪ Be able to apply service on a Praesideo system</li> <li>▪ Be able to diagnose if a unit is faulty</li> <li>▪ Be able to solve application / installation related problems</li> <li>▪ Be able to recover a download failed unit</li> <li>▪ Be able to recover TCP/IP settings with HyperTerminal</li> </ul>
<b>Prerequisites</b>	Praesideo product training
<b>Learning Methods</b>	PowerPoint presentations, hands-on training, demonstration and training material (handouts)
<b>No. of participants</b>	min. 5      max. 12 (Max. 2 persons per company if training is fully booked)
<b>Instructor</b>	Dave Rutjens
<b>Duration</b>	1 Day
<b>Location</b>	Bosch Security Systems, Kapittelweg 10, 4827 HG Breda, Netherlands
<b>Remarks</b>	<ul style="list-style-type: none"> <li>▪ The training ends at +/- 15.00 (depending on questions and requests)</li> </ul>
<b>Price</b>	€ 100 excl BTW incl. lunch